

Business Trade Investment Board - March

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Development Investment Act 95-96 Amended 2019 I Investment Code 2003 adopted

Monetary Board established 1991 I Development Investment Board (DIB) established 1997

Business Trade Investment Board (BTIB) established from the merger of the DIB and Small Business Enterprise Centre 2007



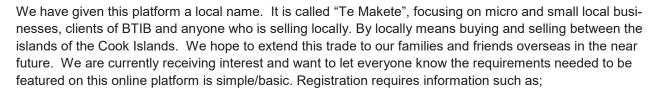
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⇒ TE MAKETE— ONLINE PLATFORM

Supplier—> BTIB—> Buyer

The Business Trade & Investment Board are here to help you and your small business through this time of COVID-19 by promoting your products and services online. The BTIB has established an online platform that has a very wide reach. It is estimated that there are 15,200 mobile phone users in the Cook Islands with about 12,000 smart phone users. In effect, this means the

BTIB will have close to 12,000 people able to view Facebook and consequently view our online Platform. This platform is free to our clients and locally owned small businesses.



Name of Business | Contact Info | Category | Photos & Prices of your Product/Service

This is no ordinary shop, this is your one stop shop of Go Local, Buy Local, Support Local Products/ Services and Businesses.

The team has been helping as many local businesses that have been affected by this pandemic causing business to slow down. The purpose of the online store is to allow viewers to see what products and services are still accessible for purchase. BTIB acts as the middle person to ensure links are being made between the buyer and supplier. As everyone is online nowadays we hope to utilize this platform to further promote these small businesses and increase their sales by increasing promotion.

We encourage those who are interested to please contact our office on phone 24296 or email mona.taio@cookislands.gov.ck to register and be featured on this platform. We also want to thank those who have been in contact with us lately to take advantage of this service. #weareinthistogether

Shop



https://www.facebook.com/cookislandsbtib/



Ocean Fresh Fish



Taa's Shell Earrings \$5.00







Atiu Chutneys by Jude I... Pare Ei





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⇒ COVID-19 Affecting Business

In February this year, the Coved - 19 virus was report in Wuhan/China killing thousands of people. This deadly virus spread globally unexpectedly forcing The World Health Organization (WHO) to declare a state of global pandemic. Visitors were forced to leave the Cook Islands causing a big chaos in the tourism industry.

Vitamin Sea Limited trading as Café Salsa was approved by the Board and registered as a foreign enterprise in June 2016. They opened from 7.30am to 4.00pm providing breakfast, morning tea, lunch and afternoon tea.

The Cafe is a popular spot for tourist visiting the Cook Islands from all around the globe. In May 2019, they changed to a new trading name The Lucky Rooster Eatery and continued providing the same services. It was employing 20 staff.

The Lucky Rooster Eatery that heavily relies on tourism was one of the worse affected. They were forced to close down. Staff were laid off and forced to seek employment elsewhere to support their families.

Most of our registered foreign enterprises has fallen victim to this Corona Virus Pandemic resulting in some closing down businesses or reducing operating hours.



Before during a busy morning | During the Lock



→ Mangaia Visit— BTIB Client

Ngametua Toko is from the village of Ivirua and a carver (Tangata Toitoi) by trade. He has 14 years of experience in carving. He is self-employed and depends on his carving for his income. His makes carved earrings and necklaces.

He works with "toka Mangaia" which has different colours, like coke brown but with stripes. These rocks are very unique to Mangaia. He sells his necklace for \$10 on a black twine or a set with earrings is \$25. In one day, he can make 20 necklaces or 10 sets. He then completes his product by varnishing it.

On a weekly basis he can sell 30 necklaces at \$10 each. He can make more but he

does not have the proper tools. Also having the proper tools can avoid spoiled or damaged products and he will be better able to meet the demand of his clients which are mostly locals, for gifts. He has a local supplier that supplies him with the cap, ring, hooks for his products. Pictured are his beautiful toka Mangaia necklaces.





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⇒ CIDA NZ WORKSHOP /UPSKILLING

The BTIB ladies attended a business workshop by the Cook Islands Development Agency New Zealand (CIDANZ). CIDANZ is a non-government organization based in South Auckland that looks for opportunities to "connect and enable" Cook Islanders who reside in New Zealand. The facilitators of this workshop were Richard Taurima and Andre Taylor, who are both accomplished business owners. Their success in the business industry stretches from owning shares in big companies, to becoming CEO of their own companies worldwide. They used their many experiences and knowledge gained from these places to provide meaningful dialogue in their workshops.



The main objective of this workshop was to provide the BTIB staff key tools in identifying a business opportunity / idea, and developing that idea into a business. Richard and Andre also talked about things to do and not do in developing and growing a business.

The workshop began with a simple business plan, a highly effective tool in the business world. This plan is called *The Lean Model Canvas*, where the staff were encouraged to find a problem within the community and set up a business as a solution. The Lean Model

Canvas is a validation process which explores your ideas, the advantages, disadvantages, target customers, marketing strategies in the simplest way. There were many bright ideas brought about from services to retail and manufacturing.

The overall workshop was a success and the BTIB ladies walked away with better knowledge and strategies to help our clients interested in going into business. Should anyone be interested in opening a business, come into BTIB and see one of our ladies.

It was also a big win for Richard and Andre as they both loved Rarotonga and are planning on more visits to our shores to offer their services in business development in the near future.





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The Business Enterprise Division were invited by proud farmer, Kaota Tuariki, to visit his ginger and turmeric farm on Monday 03rd March 2020. For those who are new to the branding above, Kaota Produce is Kaota's business where he farms ginger and turmeric to produce

jars of paste and bags to sell. BTIB found the opportunity to visit his farm again rewarding, as they had the chance to see the growth of his crops compared to their last site visit in August 2019.

His crops are growing and looking very healthy and well.

Kaota will be harvesting one of his plantations this coming June, and the other in October, while clearing another area of land to plant some more. During this time of the Covid-19, there has been an increase of interest in Kaota's products, due to the benefits they offer once consumed. This includes enhancing your immune function to fight against illnesses and infections the natural way.

Kaota also showed us the walking tractor, purchased through the BTIB loan scheme, and confirmed it has been helping him with controlling the growth of weeds in his crops. To improve maintenance, Kaota says he will have to plant the rows further apart for the walking tractor to work through easily. He advised he has received his paste maker, also purchased through the BTIB loan scheme. However still uses his blender as the paste maker is more for producing large quantities, which will be useful once he begins harvesting.

BTIB would like to extend our gratitude to Kaota for inviting us out to his farm to witness his progress. We also look forward to his future achievements.







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⇒ Isolation in Paradise

With the Covid-19 crisis happening in the world, the impacts have reached our beautiful island and pacific region. Ministerial orders were put in place to authorize restrictions, of which include supervised quarantine, no gatherings of more than 10 people and keeping a two-meter distance.



After returning from a short trip to New Zealand, I was considered a potential victim of the outbreak. This not only affected my family and friends, but also my work-place. Authorities in Health and Government were quick to make decisions in closing our office, as a precautionary measure, to ensure the safety and wellbeing of our employees and the community.

Supervised quarantine measures and precautions were hefty and carried out immediately on me and my family. Being under quarantine measures can make any person a go crazy. We were isolated from our normal day to day activities. We were stuck at home for a period of time and unable to casually go for a drive and shop for our household essential. We were unable go to workout classes and socialize so it was quite a difficult time, as this has never happened before.

However, understanding the importance behind these restrictions and following the medical advice given was crucial to contain the virus if we had it. Quarantine methods are vital. With the combined effort of the community to adhere to quarantine methods, we can ensure the containment of the virus and the safety of our people.

→ Tereora College—Business Class

The Trade and Marketing team are involved in a 9-week program with Tereora College students. These students are putting together business ideas around locally made products using local resources. The BTIB is assisting these students through offering feedback on their business ideas and products. The first presentation held three weeks ago consisted of the students explaining their product idea with the BTIB helping them consider key issue like their target market, and what would make their product unique compared to their competitor.

Some great ideas were pitched by the teams, and after 9 weeks the students are hoping to put together a prototype to bring the product to life. This is exciting and we look forward to the next time we meet with them to further develop their product ideas.







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To register for the online platform

"Te Makete" contact Mona Taio on phone 24296 or email:

Mona.taio@cookislands.gov.ck

